

To Our Valued Customers,

All of us at ARRI Rental are concerned about the safety and well-being of our customers and the many friends that form the ARRI family. We have been honored by the trust you place in us to provide all your equipment needs and have been working tirelessly to ensure that this trust remains.

In a joint effort with PERG (Production Equipment Rental Group) and other equipment rental companies, we have developed guidelines to help the industry get back to work safely. The “PERG Safe Return to Work Guidelines” can be downloaded [here](#).

For all crew and visitors expected to be on-site, it is important that you are aware of our “COVID-19 Golden Rules” - see page 2.

We commit to you that we are following the strictest of best business practices to avoid the spread of COVID-19. We continue to monitor the situation closely and will periodically update company guidance based on current recommendations from the CDC, OSHA, and the World Health Organization.

We are confident with the measures that are now in place and look forward to welcoming crew back into our facilities. Safety is our highest priority, as is the warm ARRI welcome, which is now more important than ever.

Sincerely,

Your ARRI Rental Team

ARRI Rental COVID-19 GOLDEN RULES

1. All checkouts and visits **are by appointment only**. Checkout times must be strictly adhered to, this will allow proper social distancing between crews.
2. A "Health Declaration" form **must** be completed and signed by all crew and visitors **prior** to entering the facility. Entry to the facility is dependent on approval of your health declaration by the facility manager.
3. If your production company has required you to take a COVID-19 test prior to your job you **must** wait for the results before entering the building.
4. On arrival, we will take your temperature. If your temperature is over 100.4 F you will not be allowed access to our buildings.
5. Masks are required to enter the facility and must be worn at all times.
6. We have implemented a very strict and comprehensive disinfection process. Once cleaned and disinfected, all equipment will be sealed. While the equipment is in your care, if additional cleaning is required, any substance used must be approved by ARRI Rental in advance. If not, there is a risk of permanent and costly damage to the equipment.
7. A reasonable cleaning charge will be added to your final invoice.
8. All personal crew gear and equipment must be taken directly into your designated prep area and remain there, not leaving the area, until the end of your prep period.
9. There will be **NO** storage of personal crew gear, equipment, and carts at any time in ARRI Rental facilities outside of your scheduled prep.
10. Movement between departments will be restricted. Staff will be in place to support you during your prep.
11. Dedicated "red zones" are located throughout facilities and are clearly marked by red tape. These zones are to be entered by ARRI Rental Employees **ONLY**. These are designated areas for the decontamination of equipment. Do **NOT** enter these areas.
12. Please always observe social distancing guidelines of 6 feet. Floor markings will be in place. Be alert, keep your head up, and please pay attention.
13. Inevitably, there will be some areas where social distancing cannot be maintained, for example, the toilet facilities. These should be used by one person at a time. We ask that the utmost care is taken when approaching these areas, knocking before entering and using common sense to navigate around people. All hand dryers have been disabled to reduce any airborne spread of germs.
14. Due to the risks of fluid spread when using an aerosol, any use of compressed air cans within the building is restricted to your designated prep area and used with great caution and at your own risk.
15. To limit the potential spread of the virus, no food or beverage will be provided to crews during prep. Crews are permitted to bring in their own personal food and beverage.
16. Please use the handwashing facilities and sanitizing gel dispensers available throughout the building.
17. Please be aware additional time will be needed to finalize all returns to due equipment quarantine procedures and additional cleaning.